

# SERVICE BULLETIN

**Date:** December 3, 2020  
**Update Number:** S2020-04  
**Subject:** LiftMaster® MA010 Mega Series Barrier Gate Arm Bracket  
**Product Affected:** LiftMaster® Barrier gate operator models MA, MAT, MAS, MAST, and MATTS (Mega Series)

## Issue Resolution

LiftMaster® has resolved the arm bracket performance on Mega Series Barrier Gate Operators to ensure adequate grip on the shaft of the barrier gate arm.

In order to provide a resolution for our customers experiencing symptoms of a loose bracket, the gate arm bouncing, or not providing adequate grip on the shaft, we implemented a modification starting December 3, 2020 for the specified models, identified by a Green dot on the replacement bracket packaging.

Thank you for your continued support of LiftMaster. If you have any questions regarding the information above, please contact your LiftMaster Sales Representative. For a complete listing of our Product and Service Bulletins, please visit [Partner.LiftMaster.com](https://Partner.LiftMaster.com)